MISSION, VISION AND POLICIES



MISSION

Creating value for the company and for our shareholders by providing the necessary management and services to design, manufacture and install, that efficiently, sustainably and safely contribute to the well-being of people.

VISION

We want to be the company that implements a corporate image at an international level, providing solutions that are targeted towards the interest of our customers and sustainable development.

VALUES

- Commitment
- Efficiency
- Excellence
- · Respect for the Environment
- Innovation and use of the most suitable technology
- Integrity
- Teamwork
- · Caring for people
- Ethics
- Responsibility
- Culture of service

Our mission, vision, and values are upheld by the following **POLICIES**:

QUALITY POLICY

Megaplas S.A.'s activities are aimed at the **on-going improvement** of the corporate image industry. To this end, the following necessary measures are established:

- Compliance with customer requirements, legal and applicable regulations.
- Assurance of customer satisfaction.
- Provide personnel with the level of training required for the development of their activities.
- Implement working conditions that provide employee satisfaction and safety.
- Achievement of increased customer satisfaction by highlighting, as the main feature of the system, on-going improvement processes and prevention of non-conformities, through the implementation and effective application of the Quality and Environmental Management System.

OCCUPATIONAL RISK PREVENTION POLICY

Megaplas S.A.'s activities are intended to safeguard workers's afety, to the extent that the necessary conditions are established for:

- The compliance with current **legislation** and internal regulations, carrying out tasks with a high level of safety.
- The integration of prevention in decision-making at all the hierarchical levels of the company.
- **Planning, organising and implementing** adequate prevention follow-up in order to reduce risk situations that may be encountered within our activities.
- Anticipating possible damage and occupational illnesses.
- Involvement of all **interested parties** (customers, subcontractors and in-house personnel) regarding preventive management.
- Promoting healthy work environments, as well as the healthy habits of employees both in the workplace and outside the workplace.



ENVIRONMENTAL POLICY

Megaplas S.A.'s activities are focused on the respect for the environment by means of:

- Compliance with **regulations**, **laws**, and other applicable commitments entered into by the Company.
- Commitment to the protection of the environment and pollution prevention, as well as climate change adaptation and mitigation, the reduction of waste and the sustainable consumption of resources
- The implementation of a plan to reduce significant environmental impacts.
- **On-going improvement** by means of the analysis and reduction of environmental repercussions caused by the activity and actions related to pollution prevention, waste reduction and optimisation of resource consumption.
- Involvement of all **interested parties** (customers, subcontractors and in-house personnel) regarding environmental management.
- The implementation of a Quality and Environmental Management System aimed at demonstrating the Company's ability to supply products that meet customer requirements and any other applicable requirements (regulatory, standard, legal), within a framework of respect for the environment.

CUSTOMER POLICY

Megaplas S.A.'s activities will be aimed at:

- Paying special attention to **customer** relations.
- · Expanding geographical action areas with customers from other strategic countries.
- Seeking, through these **strategies**, new opportunities for new developments.

EMPLOYEE POLICY

Megaplas S.A.'s activities will be carried out in such a way that:

- Professionals of Megaplas are proud to be part of the company.
- There is an interest amongst employees to remain in the company.
- There are no cases of **internal discrimination** regardless of the organization where the service is provided.

SUPPLIER POLICY

Megaplas S.A.'s activities in relation to its suppliers will be carried out in such a way that:

- They wish to remain in the core of **reliable cooperating** companies.
- Leading specialist companies wish to be part of the group of approved suppliers.
- The necessary transparency in supplier relations is in place to foster mutual trust.



R&D&I POLICY

Megaplas' R+D+i activity will be aligned with the advances made in the Industry in terms of **technological innovation and processes,** related to its activity, actively participating in those initiatives that are aimed at the following guidelines: design, manufacturing, new materials, occupational risk prevention, environment, and process management and communications.

process management and communications.
All the personnel at Megaplas must understand ad apply these policies, transferring the following principles to the development of their activities.

"This policy is available to interested parties, and is communicated to all collaborating partners".

"We express our commitment to continuous improvement of the management system, as well as to comply with the legal requirements, of those that the organization subscribes and of the applicable regulations".

Sonia Santamaría Fraile **General Manager**

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